

About Hotel MSSNGR

Hotel MSSNGR https://www.hotel-mssngr.com is one of the leading software solutions for guest communication for hotels and resorts. Our innovative technology enables hotels to quickly realize significant efficiency gains in their communication efforts while vastly improving the guest experience at the same time. The Hotel MSSNGR analytics suite enables our customers to deeply understand their guest's behavior during their stay on site. Hotel MSSNGR was founded in 2012 and serves close to 500 hotels worldwide.

Position

Hotel MSSNGR is seeking a part time data maintenance colleague to join our team. Our data maintenance team enters and checks the daily guest communication content for our clients into our content management system. This includes the hotel's activities, offers and general information.

Your work schedule will be flexible of when and from where to work. Also the monthly amount of hours to work is up to you. This flexibility is ideal for a student job.

You will help ensure a high data quality for our clients that will deliver a great experience for their guests. The successful candidate will be an expert communicator and multi-tasker and will work accurately and self-organised in a small team.

Responsibilities

- Enter and check the content provided by the client hotels into Hotel MSSNGR's content management system
- Check your work from user's perspective to ensure the best possible experience for the hotel guests
- Communicate with the hotel staff, understand and execute their content requirements
- Self-reliably organise the work within the data maintenance teams
- Create product tours that show new hotel staff the different features of the backoffice



Required skills

- Mastery of written German and proficiency in written English
- High attention to detail
- Willingness to acquire some technical skills for the Hotel MSSNGR content management system
- Willingness to work with flexible work load and work hours
- Good communication skills
- Good organisation skills
- A passion for travel and hotels is a big plus

Benefits and perks

- Flexible work load and work hours
- A culture of working remote
- A fantastic team

Contact

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